

Lessons learned from the Primary and Integrated Health Care Innovation Network: Patient Engagement in Primary and Integrated Care

SPOR Summit 2018 Panel

Thursday, Nov. 15, 2018

Réseau sur les innovations
en soins de santé de
première ligne et intégrés



Primary and Integrated
Health Care Innovations
Network

Our Panel

Lynne Mansell (Moderator) – Patient Partner, PIHCIN Leadership Council, AB

Ivy Wong – Network Director, BeACCoN (PIHCIN), ON

Roger Stoddard – Patient Partner, PIHCIN Leadership Council, NB

Kent Cadogan Loftsgard – Patient Partner, PIHCIN, BC

Shelley Doucet – Researcher, PIHCIN, NB



Agenda

1:15 – 1:20	Welcome and Introductions – Lynne
1:20 – 1:30	Overview of PIHCIN – Ivy
1:30 – 1:40	Patient Engagement in PIHCIN - Lynne
1:35 – 1:45	Case Study – Patient Reflections - Kent
1:45 – 1:55	Case Study – Patient Reflections - Roger
1:55 – 2:05	Case Study - Researcher Reflections – Shelley
2:05 – 2:30	Q & A



Who are we?

We are a pan-Canadian network of provincial/territorial networks dedicated to improving community-based primary and integrated healthcare across Canada through research



Our members

Our network consists of clinicians, researchers, decision-makers and patients working together towards primary and integrated healthcare innovation

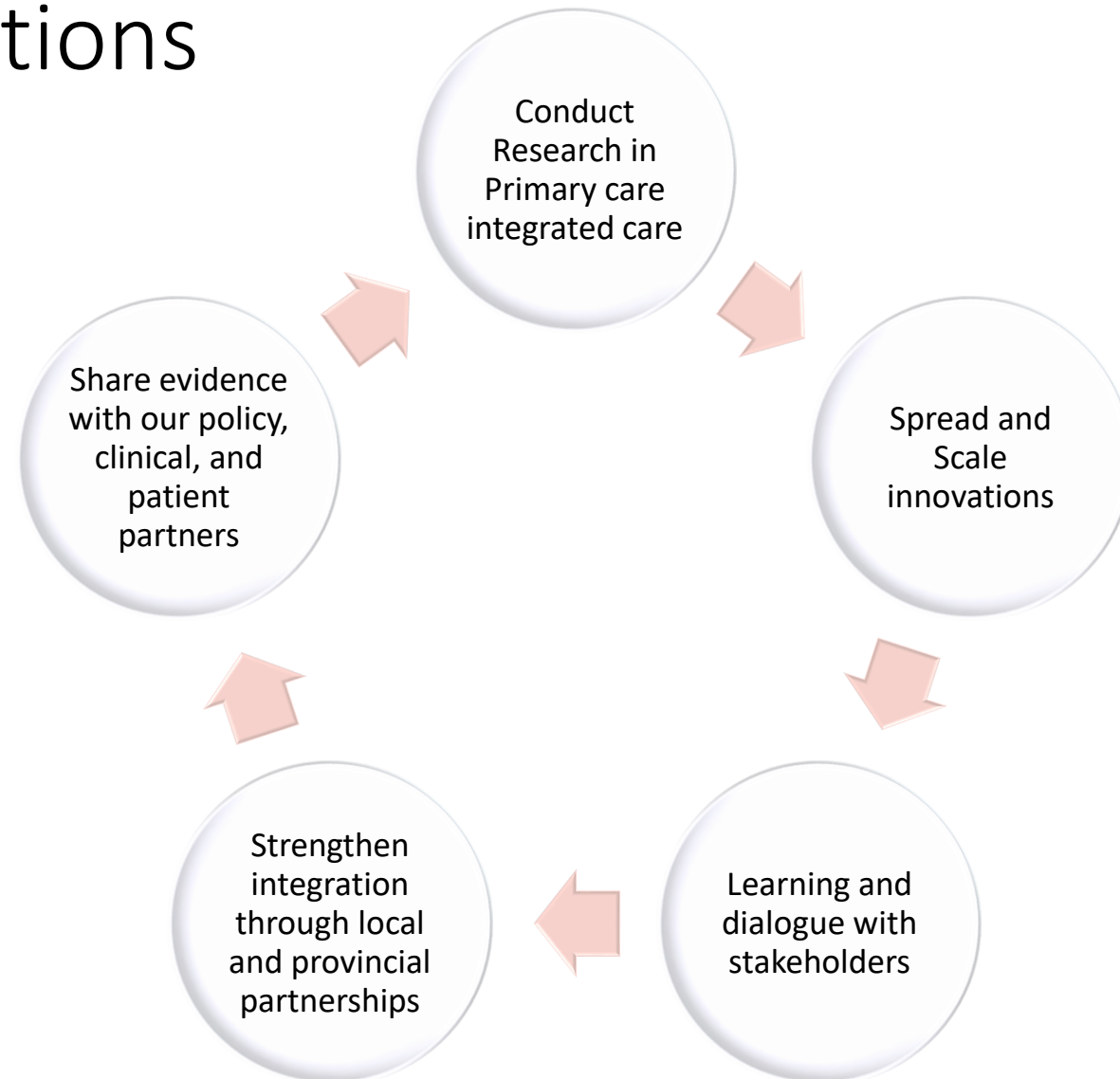


It is our goal to make Canada's healthcare system better so that:

- It is easier to navigate;
- It improves outcomes for the population, particularly for people with complex health needs;
- It is better integrated;
- We see better value for our investment our healthcare system; and
- Patients have an active role in setting priorities and making decisions



How we will get there: pan-Canadian innovation for local solutions



The PIHCIN Patient Engagement Task-Force (PET-F)

- PIHCIN networks had already developed local policies and practices for patient engagement;
- However, there wasn't a unified strategy at the pan-Canadian level
- The Patient Engagement Task Force was launched in fall 2017, to report back by end of 2018 on:
 - How to better coordinate and support patient engagement across provinces
 - Principles of patient engagement for PIHCIN
 - How patients should be engaged across all levels
 - Key priorities for patient engagement in primary and integrated healthcare research and innovation



Patient engagement in PIHCIN

- Particular opportunities and challenges in genuine patient engagement in primary and integrated healthcare research and innovation
- Different learnings across our network in terms of how patients, caregivers and the public have been engaged across the continuum:
 1. Priority setting;
 2. Operationalization (recruitment, logistics, diversity);
 3. Knowledge translation; and
 4. Governance
- Each panelist will reflect upon their experiences in PIHCIN projects and patient engagement, what worked, what are the opportunities for improvement



Case Study #1

Patient Reflections

Roger

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Case Study #2

Patient Reflections

Kent

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Case Study #3

Researcher Reflections

Shelley

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Q & A

Lynne

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