

# Policies and program innovations that connect primary health care, social services, public health and community supports in Canada: A comparative policy analysis

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## CONTEXT

- Comprehensive management of primary health care (PHC) services for patient populations with complex care needs often requires   
✓ Social Services  
✓ Public Health Services  
✓ Community Supports
- CPPHC, a comparative policy and program analysis, aims to inform effectiveness research of integrated service delivery models across Canada.

## PROJECT OBJECTIVES

- Describe and compare **structures & policies governing Primary Care (PC)** in Canadian provinces<sup>1</sup>
- Identify and describe **publicly-supported programs** implemented since the 2001 First Ministers Health Accord **designed to connect PHC services to PC**<sup>1</sup>
- Measure **multi-service integration design elements** and **successful implementation programs**<sup>1</sup>
- Identify program exemplars of integrated information systems to support information sharing and tracking of processes and outcomes across services<sup>1</sup>.

## TARGET PATIENT GROUPS



### Children and Youth with high functional needs

- About 15-18% of North American children with chronic health condition<sup>2-3</sup> (27-28)
- Advances in neonatal & medical care = improved survival rate of vulnerable infants<sup>(29)4</sup>
- Need services from multiple service providers<sup>(30-31)5-6</sup>
- Users of high volume of health care & social, educational, community supports services.



### Community Dwelling Older Adults with functional decline

- Living longer
- Often with multiple chronic conditions<sup>(33-34)7-8</sup>
- Desire to maintain autonomy in community
- Can experience loss of independence in self-care activities, preparing meals, handling finances)<sup>(24-25)9-10</sup>
- Need mobilization and coordination of services across the health-social community continuum have to be mobilized and coordinated to prevent further health decline.

## METHODOLOGY

### Consultation and consensus over PHC services

### Comparative Programs analysis (n=2)

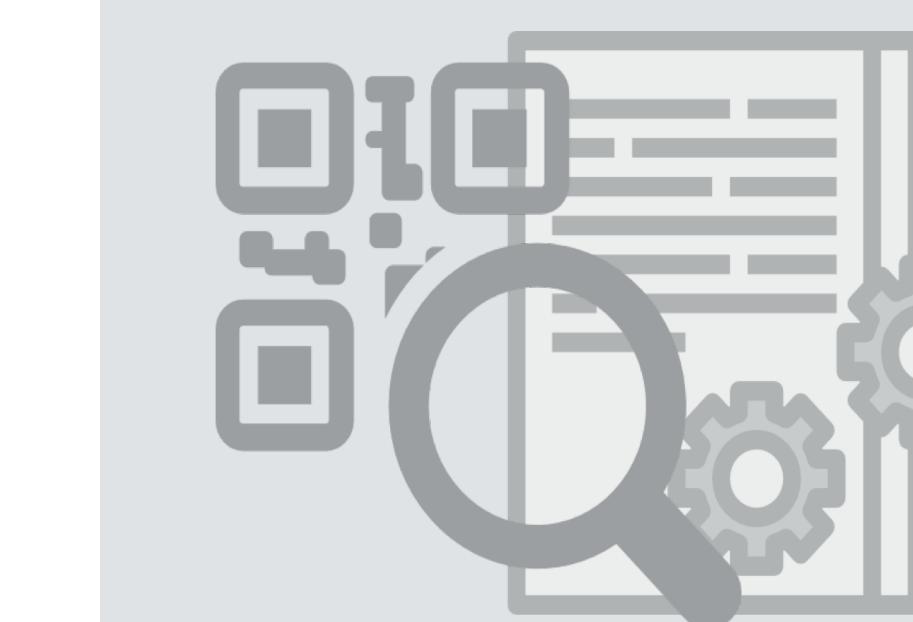
# CPPHC

### Programs Analysis per tracer conditions

### Macro policy scan for all provinces

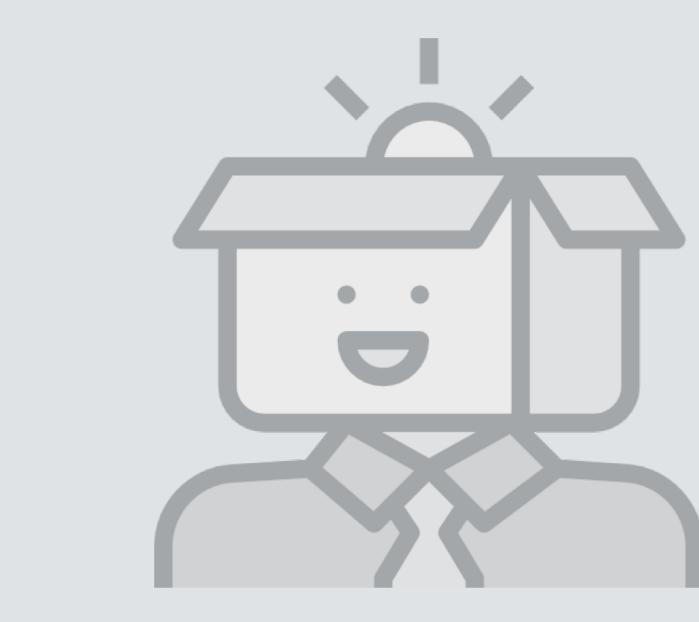
### Innovative programs scan in Canada

## METHODS & STATUS UPDATE



#### Macro policy Scan

- Provincial Scans Completed ✓
- Final Validation in process
- Evergreen table & process
- Evergreen process



#### Innovative Programs Scan

- More than X programs scanned ✓
- Validation process on scan's completion
- Selection of programs & analysis



#### Program Policy Analysis

- Finalization of Data collection & Analytical Tools
- Launching tools test pilot using 2 programs
- Information systems information integrated in program analysis



#### Data Linkage

- Mini scan of innovations linking health to social data
- Information systems information integrated in program analysis

## CHALLENGES & POTENTIAL LIMITATIONS



- Limited resources (e.g. human and time)
- Challenges of doing relevant research in dynamic, highly evolving policy context
- Dated publicly available information
- Different terminology across jurisdictions

## EXPECTED CONTRIBUTIONS

- Contribute to growing literature on structures & processes required to tackle **complex issues in PHC**.
- Recommendations for **future research directions** into **applicability of multi-stakeholder partnership approach in PHC**.<sup>1</sup>



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