


# Réseau-1 Québec Annual Day

## Online conference

**June 17, 2022**  
**8:30 am to 1:30 pm**

***“Sanibonani”\****  
***(We see you)***

*Inclusive and equitable primary care*

 **@reseau1quebec**  
**#R1QJA2022**

### Objectives:

- **To gain a better understanding** of primary care research in Québec on equity of care: current projects and initiatives, changes in practice settings, promising partnerships, and the patient experience in primary care.
- **To highlight** patient-centered research in clinical practice settings.
- **To promote** the sharing of ideas and learning through networking among those interested in research on, and the improvement of, primary care in Québec.

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\* *Sanibonani* is a Zulu greeting that means to see or recognize the other.

## PROGRAM

<b>8:30–8:45 am</b>	<p><b>WELCOME</b></p> <p><b>Yves Couturier</b>, PhD, Scientific Director, R1Q</p> <p><b>Catherine Hudon</b>, MD, PhD, Associate Scientific Director, R1Q; full professor, Department of Family Medicine and Emergency Medicine, Université de Sherbrooke</p> <p><b>Jeannie Haggerty</b>, PhD, Director, McGill PBRN; full professor, Family Medicine Department, McGill University; McGill Research Chair in Family and Community Medicine, St. Mary's Research Centre</p> <p><b>Lucie Lambert</b>, patient partner affiliated with the McGill PBRN</p> <p>Moderator: <b>Pamela Tanguay</b>, MSc, PhD (c), student member, R1Q</p>	
<b>8:45–9:30 am</b>	<p><b>PLENARY SESSION</b></p> <p><b>When all systems fail: the burden of managing health in socioeconomically deprived communities</b> - presentation in English</p> <p><b>Marianne McCallum</b>, MBChB, BSc, MRCGP, MSc, General Practitioner and Clinical Academic Fellow, University of Glasgow</p> <p>Moderators: <b>Jeannie Haggerty</b>, PhD, Director, McGill PBRN, and <b>Maud Mazaniello-Chézol</b>, student member, R1Q</p>	
<b>9:30–10:00 am</b>	<p><b>ANNUAL GENERAL MEETING - R1Q MEMBERS</b></p> <p><b>Yves Couturier</b>, PhD, Scientific Director, R1Q</p> <p><b>Tarek Bouhali</b>, Director, Strategy and Operations, R1Q</p>	
<b>10:00–10:15 am</b>	<p><b>Break</b></p>	
<b>10:15–11:15 am</b>	<p><b>PRESENTATIONS OF PROJECTS ON EQUITY AND ACCESS TO CARE: SIMULTANEOUS SESSIONS</b></p>	
	<p><b>SESSION 1: EQUITY OF CARE THROUGH PARTICIPATORY RESEARCH</b></p> <p><b>From action research to a clinical outreach innovation, accessible and adapted to vulnerable populations</b></p> <p><b>Lara Maillet</b>, PhD, associate professor, École nationale d'administration publique (ENAP)</p> <p><b>Stéphanie Charest</b>, PCNP, CIUSSS Estrie CHUS</p>	<p><b>SESSION 2: ACCESS TO CARE FOR VULNERABLE POPULATIONS</b></p> <p><b>Helping patients find their way in the health care system: A pilot project with volunteer navigators</b> - presentation in English</p> <p><b>Jeannie Haggerty</b>, PhD, Director, McGill University PBRN; full professor, Family Medicine Department, McGill University; McGill Research Chair in Family and Community Medicine, St. Mary's Research Centre</p> <p><b>Sonia Lussier</b>, patient partner, St. Mary's Research Centre</p>

	<p><b>An experiment with citizen participation in a study on access and quality of health care for marginalized people</b></p> <p><b>Shelley-Rose Hyppolite</b>, MD, MSc, FRCPC, physician advisor, Department of Public Health, CIUSSS de la Capitale-Nationale; associate professor, Faculty of Medicine, Université Laval</p> <p><b>Sophie Lauzier</b>, PhD, full professor, Faculty of Pharmacy, Université Laval</p> <p><b>Geneviève Olivier d'Avignon</b>, research professional</p> <p><b>Nicolas Shink</b>, citizen user, Clinique SPOT</p> <p><b>Maxime Robert</b>, peer helper</p>	<p><b>Patient perceptions of access to care: Is the socioeconomic status of our patients a barrier?</b></p> <p><b>Isabel Rodrigues</b>, MD, FCMFC, MPH, family physician and researcher, GMF-U du Marigot</p> <p><b>Jeannie Haggerty</b>, PhD, Director, McGill University PBRN; full professor, Family Medicine Department, McGill University; McGill Research Chair in Family and Community Medicine, St. Mary's Research Centre</p> <p><b>Marie Authier</b>, PhD, facilitator, Université de Montréal PBRN – RRSPUM; continuous quality improvement officer, CUMF HMR</p>
	<p><b>Urban Indigenous communities and chronic illness: Proof of concept for a primary care learning community</b></p> <p><b>Marie-Eve Poitras</b>, PhD, RN, assistant professor, Department of Family Medicine and Emergency Medicine, Université de Sherbrooke</p> <p><b>Sharon Hatcher</b>, MD, MSc, FCMF(C), family physician, Centre Mamik Saguenay; full professor, associate dean at Saguenay-Lac-Saint-Jean, Université de Sherbrooke</p>	<p><b>Integrating the Québec Medical Appointment Scheduler (QMAS) and advanced access: Issues, challenges, and strategies for co-existence</b></p> <p><b>Isabelle Gaboury</b>, PhD, full professor and researcher, Department of Family Medicine and Emergency Medicine, Université de Sherbrooke</p> <p><b>Myline Breton</b>, PhD, Canada Research Chair in Clinical Governance on Primary Health Care, Université de Sherbrooke</p> <p><b>Melanie Lapointe</b>, advisor on primary care service organization, ministère de la Santé et des Services sociaux du Québec (MSSS)</p>
<p><b>11:15-11:40 am</b></p>	<p><b>PLENARY SESSION</b></p> <p><b>Summary of simultaneous sessions and discussion</b></p> <p>Moderator: <b>Pamela Tanguay</b>, MSc, PhD (c), student member, R1Q</p>	
<p><b>11:40 am – 12:00 pm</b></p>	<p><b>CLOSING REMARKS AND ANNOUNCEMENT OF WINNING ENTRIES</b></p> <p><b>Jeannie Haggerty</b>, PhD, Director, McGill PBRN; full professor, Family Medicine Department, McGill University; McGill Research Chair in Family and Community Medicine, St. Mary's Research Centre</p> <p><b>Lucie Lambert</b>, patient partner affiliated with the McGill PBRN</p> <p>Moderator: <b>Pamela Tanguay</b>, MSc, PhD (c), student member, R1Q</p>	
<p><b>12:00–12:15 pm</b></p>	<p><b>Break</b></p>	
<p><b>12:15–1:30 pm</b></p>	<p><b>GUIDED TOURS OF COMMUNICATIONS</b></p> <p>Go to: <a href="https://event.fourwaves.com/fr/r1q2022/pages">https://event.fourwaves.com/fr/r1q2022/pages</a></p>	

### Thanks

We thank the members of the organizing committee for their participation, and especially the co-presenter of the event, the McGill PBRN. Our thanks to [Jeannie Haggerty](#) (Director, McGill PBRN), [Lucie Lambert](#) (patient partner), and [Nadjib Mohamed](#) (facilitator, McGill PBRN). Thanks also to [Alfred-Kodjo Toi](#) (facilitator, Université Laval PBRN), [Isabelle Girard](#) (R1Q steering committee), and [Maud Mazaniello-Chézol](#) (student member, R1Q).